







OTTO FAQs

CAN I USE MY OWN CUPS?

The automation supports a variety of cups from sample sized to 24 oz servings. Reach out for compatibility with specific cup size and manufacturer. The cup droppers only support containers with rims so no glass can be used.

WHAT CAN I CUSTOMIZE?

The entire graphics template can be customized. The unit comes in black or white as shown but allows for custom options to highlight your unique application or advertise your brand partners within your location.

INTEGRATED PAYMENTS?

With direct integrations into leading point of sale systems your staff can focus on the checkout process. After a payment is accepted the automation stores and queues various tickets for fulfillment. Various applications include: front counter POS, kiosk, or table service with handheld tablets.

HOW DO YOU CHECK IDS?

We have recommendations and best practices to maximize the use of your dispenser however its up to the alcohol license holder to best decide how to staff, verify age, and prevent overconsumption. We offer a variety of 3rd party integrations that can verify identity and age.

HOW IS THE MACHINE SUPPORTED?

The automation is accessible remotely and support comes included with your yearly subscription. Menu management, reporting, and remote diagnostics will give you peace of mind to keep your operations running smoothly. The automation and refrigeration comes with 2 year warranty with 5 year on the compressor. See warranty details for more information.

WHAT DRINKS CAN BE SERVED?

Anything on tap! This includes batched and kegged products such as wine, cold brew coffee, nitro tea, and of course beer!

